



Privacy Policy

Security

Orderlunches.com processes your payments through CyberSource, one of the most trusted names in e-commerce. The security of your information, transactions, and money is the core business and top priority of orderlunches.com and the following is a brief statement that summarizes the security processes in place.

CyberSource automatically encrypts your confidential billing information in transit from our servers to using the Secure Sockets Layer protocol (SSL) with an encryption key length of 128-bits. orderlunches.com does not store your personal billing information on our site as this information is managed via our link with CyberSource.

Once your billing information is submitted to CyberSource, it resides on a server that is heavily guarded both physically and electronically. The servers sit behind an electronic firewall and are not directly connected to the internet, so your private information is available only to authorized computers.

Privacy Policy

The privacy of the consumers who use this site is of utmost importance to orderlunches.com. We respect your privacy and have instituted policies to ensure that your personal information is handled in a safe, secure and responsible manner. Personal information means any information that identifies you as an individual such as name, address, phone number, email address, credit card and bank account numbers.

For each person that visits our Web site and signs up to use our service, we collect your e-mail addresses, name and street address, telephone number, fax number. We also collect the e-mail addresses of those who communicate with us via e-mail.

Orderlunches.com site is encrypted using GeoTrust Inc., which provides 128-bit encryption to protect the personal information stored on servers (excluding credit card data which if saved, is stored at CyberSource).



Privacy Policy ...

The information we collect is used for internal review and is then discarded. However, we may use information collected to customize the content and/or layout of our web pages. With respect to cookies, we store one temporary cookie in your browser while you are logged into the site. The cookie is deleted once you logout of orderlunches.com, or automatically is removed from your browser within 24 hours.

E-mail correspondence or periodic mailings to your postal address will only be sent if orderlunches.com has important information regarding your school lunch program or the operation of the services provided on our Web Site.

Persons who supply us with their telephone numbers online will only receive telephone contact from us with information regarding orders they have placed online and/or school meal related business.

Upon request we provide site visitors with access to their own personal information [including proprietary information] that we maintain: unique identifier information (e.g., user ID), transaction information (e.g., dates on which customers made purchases, amounts and types of purchases), contact information (e.g., name, address, phone number, and a description of the type of information we maintain).

Consumers can access this information by viewing their Parent Profile that was created upon their initial registration.

Upon request we offer visitors the ability to have inaccuracies corrected in their contact information, unique identifiers, transaction information, and communications that the consumer/visitor has directed to the site. Consumers can have this information corrected by sending us an e-mail to support@orderlunches.com.

If you feel that this site is not following its stated information policy, we can be reached via e-mail at support@orderlunches.com, postal address at 969G Edgewater Blvd., #780, Foster City, CA 94404 or by telephone at 1-800-381-6511.